Market Rules for Clients

- 1. Clients must be from Faulkner County.
- 2. 500 MB per household. Up to 4 household members may be designated pickup persons. Names of authorized pickup persons must be on file with the same account.
- 3. Clients may not enter the market. Only registered volunteers and staff are authorized to be inside the market. Clients must place orders and pick up groceries at the designated windows.
- 4. Obscene, harassing, abusive language, hate speech, racial slurs, gestures or actions are unacceptable.
- 5. Please treat others with respect and dignity, free of bias and discrimination. Behaviors that make anyone feel unwelcome or unsafe have no place at our market premises.
- 6. No fighting.
- 7. No smoking.
- 8. No drugs or alcohol allowed on premises.
- 9. Do not walk away and leave groceries in the market. We have limited space and need room to help the next client.
- 10. Groceries left behind after closing time will be considered abandoned and returned to the market stock (if nonperishable). MB will not be refunded for abandoned items, as perishable goods cannot be handed out after sitting unrefrigerated.
- 11. Please no cell phone calls.
- 12. Limit item requests to the lines on the paper.
- 13. First come, first served. Orders will be completed in the order that the forms are submitted.
- 14. Household goods and baby products limit 1 per week. No exceptions.
- 15. Minors may pick up items on parents' behalf; must provide parents' contact information to receive items from the market.
- 16. Note: CoHO is not liable for any lost or stolen items.

Market Rules for Volunteers

- 1. Volunteers must follow the Volunteer Code of Conduct, posted in the market.
- 2. Lock the door behind you as you enter the market. Do not allow any unauthorized persons to enter.
- 3. Volunteers are responsible for logging volunteer hours into Galaxy Digital.
- 4. Remember to make a note of items that are out of stock as they become unavailable. The notepad is located inside the market.

Garden Rules

- 1. <u>No-Dig Principle</u>: The garden follows a strict no-dig approach. Digging or tilling the soil is prohibited to maintain its structure and health.
- 2. <u>Organic Practices</u>: All gardening activities must adhere to organic principles. Chemical fertilizers, pesticides, and herbicides are not allowed.

- 3. <u>Pets</u>: Keep pets leashed and under control while in the garden. Ensure they don't disturb other gardeners or wildlife.
- 4. <u>Compost Usage</u>: Use only compost and organic matter for soil enrichment. Synthetic fertilizers and non-organic materials are strictly prohibited.
- 5. <u>Plant Diversity</u>: Encourage diverse planting to promote biodiversity, discourage pests, and enhance soil fertility.
- 6. <u>Crop Rotation</u>: Implement a crop rotation plan to prevent soil-borne diseases and maintain nutrient balance in the soil.
- 7. Water Conservation: Avoid overhead watering whenever possible.
- 8. <u>Weeding</u>: Control weeds through manual methods or mulching. Chemical weed control is strictly prohibited.
- 9. <u>Pest Management</u>: Implement integrated pest management (IPM) practices, such as introducing beneficial insects and using physical barriers.
- 10. <u>Harvesting</u>: Harvest produce gently to avoid damage to plants and soil. Only harvest what you need to ensure fair distribution.
- 11. <u>Tool Care</u>: Use garden tools responsibly and return them to their designated places after use. Clean tools before and after use to prevent disease spread.
- 12. <u>Waste Management</u>: Compost plant waste, and recycle or properly dispose of non-compostable materials. Keep the garden area clean and free from clutter.
- 13. <u>Respect for Nature</u>: Respect local wildlife and avoid disturbing animal habitats. Refrain from using harmful chemicals that may harm the ecosystem.
- 14. <u>No Unauthorized Changes</u>: Do not make changes to the garden layout without prior approval from the Nutrition Director.
- 15. <u>Safety</u>: Prioritize safety by using appropriate gardening techniques and wearing protective gear when needed.
- 16. <u>Renewable Resources</u>: Whenever possible, use renewable resources and sustainable practices to reduce the garden's environmental impact.
- 17. <u>Reporting Issues</u>: Report any gardening-related issues, safety concerns, or conflicts to the garden management promptly.

By adhering to these rules, gardeners contribute to the overall success, harmony, and sustainability of the community garden.